

## Full Managed Services

### Business Communications Services

#### 1. Voice

- a. Traditional Voice  
Local POTs Lines - fax, alarm, E911, POS  
Long Distance
- b.
- c. Hosted VoIP service and equipment,  
Auto Attendant, Voice mail, 23 powerful features and personal web portal management  
Fax2Mail,
- d. Toll Free – domestic and international
- e. Conference calling

#### 2. Internet and Data

- a. High-speed Internet, DSL
- b. Dedicated T-1 and higher
- c. Hosted PBX, MPLS, Ethenet and Fiber
- d. Line of sight Wireless

#### 3. Address pre-qualification for new business locations

- a. Office walk through and site surveys
- b. Internet bandwidth testing

## IT Network Design and Management

#### 1. Cyber Security Management

- a. Audit
- b. Design

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Fax2mail, Internet Connectivity, IT Cloud Network Design and Wiring, Consulting.

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- c. Deployment
- d. Monitoring
- e. Identity Protection (Through LifeLock)
- f. Encryption - Wi-Fi, Data, Network, Email

## **2. Internet / Network Management**

- a. Audit
- b. Design
- c. Deployment
- d. Monitoring - Internet Up/Down Time, Internet Filtering, SPAM filtering
- e. Policies and Security

## **3. Desktop Support**

- a. Hardware Assessment / Inventory Management
- b. Software Assessment / Licensing Management
- c. Data Encryption
- d. Scheduled Maintenance
- e. Break / Fix
- f. Sales
- g. Consultation

## **2. Server / Active Directory or Peer-to-peer Networks**

- a. Hardware Assessment / Inventory Management

- b. Software Assessment / Licensing Management
  - c. Scheduled Maintenance
  - d. Break / Fix
  - e. Sales
  - f. Consultation
  - g. Server Administration
  - h. Systems Administration
  - i. Backup
1. **Cloud Based Services**
    - a. Online Encrypted Backup
    - b. Online Storage
    - c. Email hosting
    - d. Website Hosting
  2. **Additional 3rd Party Referral Services**
    - a. Circuit level hardware repairs
    - b. Electronic recycling
    - c. High voltage cabling
    - d. Hardware Sales
    - e. Word-Smith
    - f. Website Design

## **Audio Visual, Security, Structured Cabling**

1. **Commercial/Business**
  - a. Voice and data cabling for small to enterprise size offices
  - b. Whole building floor to floor backbone cabling systems
  - c. Structured Cabling Systems for Voice, Data, Audio and Video Data center cabling  
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- d. Video distribution systems
- e. Lighting control systems
- f. Commercial Building energy management systems
- g. Analog, digital, IP, and high resolution surveillance
- h. Fiber optic installation, termination, splicing and testing
- i. Cable tray design and installation
- j. Board Room Teleconference and presentation systems
- k. Commercial Audio and music systems

## 2. Residential

- a. Whole house music systems
- b. New Construction and Remodel cabling for Phone, Internet, Audio, Satellite and Cable TV.
- c. Video distribution systems
- d. Lighting control systems
- e. Motorized Blind and window covering systems
- f. Whole House Automation systems for audio, video, lighting, HVAC
- g. Window shading systems controlled wirelessly by phone or tablet
- h. Full Service Voice, Data, Audio, and Video design services available as well
- i. Analog, digital, IP, and high resolution surveillance

***We Literally can do it all!***

*Call us today for more information.*

*800-987-0100*

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